

The Murray Mallee & Murraylands

LISP DIRECTORY

Low Income Support Program



COMPILED BY

ac.care

opportunities for life ... for rural people



LOW INCOME SUPPORT DIRECTORY

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General Organisation Information Sheets

General Information Sheet

Aboriginal Legal Rights Movement

STREET ADDRESS: 27 Beatty Terrace, Murray Bridge SA 5253

POSTAL ADDRESS: PO Box 763 Murray Bridge SA 5253.

TELEPHONE: 8113 3766 , After Hours 1800 643 222

FAX: 8532 1015

EMAIL: murraybridgeoffice@alm.org.au

WEB: www.alm.org.au

CONTACT PERSON: Legal Secretary/Field Officer

OPEN HOURS: Monday to Friday, 9am - 5pm

SERVICES PROVIDED:

Legal advice, legal representation in criminal, civil and child protection, Community Legal Education, Financial counselling, 24/7 on call field officer and Prisoner Aboriginal Visitor Scheme Service.

LOCATIONS COVERED:

Murraylands, Riverland , Mount Barker, Mount Gambier

AREAS OF SPECIALITY TRAINING:

Lawyer, Barrister, Legal Secretary & Field Officer.

ANY ADDITIONAL INFORMATION:

Contact ALRM for an appointment for Legal Advise and Legal Representation. We further provide a confidential financial counseling service (LISP): The ALRM Low Income Support Program can provide assistance, information and help with; discussing debt and credit difficulties and options, difficulties caused by financial problems e.g. lack of food, arrange payment plans including centrepay deductions, superannuation queries, ambulance waiver (indigenous), dental waivers, funeral assistances, credit and consumer rights, centrelink entitlements; benefits and concession rights, budgeting to management of your income, housing trust support letter, funding application e.g. wyatt and NILS, low income support presentation, agency/service provider referrals.

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Aboriginal Families Support Services Inc (AFSS)

STREET ADDRESS: 27 Beatty Terrace, Murray Bridge

POSTAL ADDRESS: PO Box 763, Murray Bridge SA 5253

TELEPHONE: 0418 499 649

EMAIL: bronte.warneke@afss.com.au

WEB: www.afss.com.au

CONTACT PERSON: Mr Bronte Warneke

OPEN HOURS: Monday to Friday, 9am - 5pm

SERVICES PROVIDED:

Aboriginal Gambling Support programme supporting the problem gambler and/or their family.

LOCATIONS COVERED:

Mannum, Murray Bridge, Tailem Bend, Raukkan and Meningie

AREAS OF SPECIALITY TRAINING:

ANY ADDITIONAL INFORMATION:

One on one support or group work with Gamblers.
Referrals and support to relevant and appropriate local agencies.
8 week Aboriginal Gambling Support Program

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Aboriginal Primary Health Care Unit

STREET ADDRESS: 102-104 Swanport Road, Murray Bridge

POSTAL ADDRESS: PO Box 346, Murray Bridge SA 5253

TELEPHONE: 8535 6800

FAX: 8535 6808

WEB: www.countryhealthsa.gov.au

CONTACT PERSON: Manager

OPEN HOURS: Monday to Friday, 9am - 5pm

SERVICES PROVIDED:

Podiatry, Physio, Diabetics, Dietician, Women's Health, Men's Health and Child Health.

LOCATIONS COVERED:

The whole of Murray Mallee, Adelaide Hills and Coorong district.

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ac.care

STREET ADDRESS: 11 - 21 Kennett Road, Murray Bridge

POSTAL ADDRESS: PO Box 2090, Murray Bridge SA 5253

TELEPHONE: 8532 6303

FAX: 8532 1823

EMAIL: ReceptionMurrayBridge@accare.org.au

WEB: www.accare.org.au

CONTACT PERSON: Karen, Charmie or Katie

OPEN HOURS: Monday to Friday, 9am - 5pm

SERVICES PROVIDED:

Emergency Relief Program, Low Income Support Program, Financial Counselling, No Interest Loan Scheme (NILS), Minya Porlar Creche, Specialist Homelessness Services. Recruitment and training of foster carers, Foster Care and Reunification (only by referral), Communities for Children, Reconnect, Community Foodies, Aboriginal Family Care Advisory Forum.

LOCATIONS COVERED:

Murraylands, Adelaide Hills & the Mallee

AREAS OF SPECIALITY TRAINING:

Foster Carer Training, Aboriginal Youth and Family Network (AYFN)
The AYFN provides a point of contact for services and community
Vision: To provide a network that identifies and promotes opportunities to build community capacity, that improves the wellbeing of young people and their families across the Murray Bridge region.
Services: AYFN Network Meetings, Sharing the Journey training: Social and motional wellbeing principles and concepts

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ac.care – Financial Counselling Service

STREET ADDRESS: 11 - 21 Kennett Road, Murray Bridge

POSTAL ADDRESS: PO Box 2090, Murray Bridge SA 5253

TELEPHONE: 8532 6303

FAX: 8532 1823

EMAIL: care@accare.org.au

WEB: www.accare.org.au

CONTACT PERSON: Reception for Appointments
meredithn@accare.org.au or sharon.blackmore@accare.org.au

OPEN HOURS: Monday to Friday, 9am - 5pm

SERVICES PROVIDED:

Financial Counselling, budget counselling, consumer advocacy, consumer rights, advocacy and negotiation, referral to other services.

No Interest Loan Scheme applications for eligible low income applicants for the purchase of essential household furniture, whitegoods and medical appliances.

LOCATIONS COVERED:

Murraylands & Adelaide Hills, appointments for the Adelaide Hills are made through the Murray Bridge office. Appointments in Mount Barker on Thursdays weekly.

General Information Sheet

ac.care- Community Foodies Program

STREET ADDRESS: 11 - 21 Kennett Road, Murray Bridge

POSTAL ADDRESS: PO Box 2090, Murray Bridge SA 5253

TELEPHONE: 8532 6303 or 0488 132 922

FAX: 8532 1823

EMAIL: sally.fisher@accare.org.au

WEB: www.communityfoodies.com

CONTACT PERSON: Sally Fisher

OPEN HOURS: Monday to Friday, 9am - 5pm

SERVICES PROVIDED:

SACommunity Foodies is a South Australian nutrition program that aims to build the capacity of communities to make healthier food choices by training and supporting volunteer community member ("Foodies") to act as agents for change. Please see our website to place a request if you would like a Foodie to have input into your organisation/program.

LOCATIONS COVERED:

All of SA, however Sally is the contact person for the Murraylands, Riverland, Hills/Fleurieu and South East regions.

AREAS OF SPECIALITY TRAINING:

Budget friendly healthy eating tips, hands on cooking programs, food gardens.

ANY ADDITIONAL INFORMATION:

Our target groups are: people living on low incomes, people from CALD backgrounds, Aboriginal people, people with disabilities and people living with mental illnesses, men living alone and homeless people.

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ac.care- Murraylands Homelessness

STREET ADDRESS: 11 - 21 Kennett Road, Murray Bridge

POSTAL ADDRESS: PO Box 2090, Murray Bridge SA 5253

TELEPHONE: 8532 6303

FAX: 8532 1823

EMAIL: Thanuja.hiripitiyage@accare.org.au

WEB: www.accare.org.au

CONTACT PERSON: Thanuja Hiripitiyage

OPEN HOURS: Monday to Friday, 9am - 5pm

SERVICES PROVIDED:

ac.care is a Specialist Homelessness Service provider supporting people who are homeless or at imminent risk of homelessness to help them achieve their maximum possible degree of self reliance & independence. We work with other organizations & the community using a collaborative process of assessment, planning, facilitation & advocacy for options & services to meet an individual's needs & provide non-judgemental & non-discriminatory advice.

Murraylands Homelessness Service is available for youth, adults & families. ac.care understand the unique elements of Aboriginal & multicultural client engagement & service delivery & have Aboriginal & Multicultural Advocates to ensure we provide the most culturally appropriate service.

The Homelessness Service in all locations includes:

Brokerage funds, Crisis support, Early intervention advice & information, Homeless Children's Support, Outreach Support, Wait-list support, Referral to other services, Supported Accommodation options.

LOCATIONS COVERED:

Murraylands & Adelaide Hills

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ac.care- Youth Services

STREET ADDRESS: 11 - 21 Kennett Road, Murray Bridge

POSTAL ADDRESS: PO Box 2090, Murray Bridge SA 5253

TELEPHONE: 8532 6303

FAX: 8532 1823

EMAIL: Thanuja.hiripitiyage@accare.org.au

WEB: www.accare.org.au

CONTACT PERSON: Thanuja Hiripitiyage

OPEN HOURS: Monday to Friday, 9am - 5pm

SERVICES PROVIDED: Reconnect is delivered for the Murraylands region from ac.care's Murray Bridge office. The aim of this program is to prevent homelessness and reduce its impact, particularly on families and young people, through innovative prevention and early intervention initiatives. Reconnect is a community based early intervention program for young people aged 12 to 18 years who are homeless or at risk of homelessness and their families. It aims to help young people achieve family reconciliation and improve their level of engagement with work, education, training and the community.

Reconnect provides counselling, mediation; group work and practical support in culturally and contextually appropriate services. Reconnect's objectives are achieved by working with homeless young people and those at risk of homelessness to achieve:

- family reconciliation, wherever practicable, between homeless young people, or those at risk of homelessness and their family;
- engagement with employment, education, training and the community;
- innovative service delivery approaches through the application of Good Practice Principles and Action Research;
- improvement of coordination of services delivered by government and the community sector;
- targeting of communities to build on their existing capacity to develop appropriate responses to their own needs; and
- participation of culturally and linguistically diverse and Aboriginal and Torres Strait Islander communities.

LOCATIONS: Murraylands & Adelaide Hills

General Information Sheet

CAMHS Child and Adolescent Mental Health Service

STREET ADDRESS: 78 Swanport Road, Murray Bridge
POSTAL ADDRESS: 78 Swanport Road, Murray Bridge SA 5253
TELEPHONE: 8531 3901
FAX: 8531 3790
WEB: www.flinders.sa.gov.au/mentalhealth/pages/camhs
OPEN HOURS: Monday to Friday 9am – 5pm

SERVICES PROVIDED:

CAMHS is a free government service which provides specialist assessment and therapy services for children and young people who are having emotional, behavioural, social or mental health difficulties and their families.

Nanko-walun Porlar Nomawi (Wellbeing for Children and Families) works with Aboriginal children, young people and their families. The service helps with anything that impacts the wellbeing of Aboriginal children and young people. The service is about counselling, support and working within a social and emotional wellbeing model for Aboriginal families who are having a tough time and need some extra help.

AREAS OF SPECIALITY TRAINING: Child Adolescent Mental Health, Circle of Security, Parallel Parent and Child Narrative, Incredible Years Parenting Group.

ANY ADDITIONAL INFORMATION: The team includes Social Workers, Occupational Therapists, School Liaison Officers, Clinical Psychologists, Clinical Nurse Practice Consultant, and a Psychiatrist.

The Nanko-walun Porlar Nomawi team is made up of 4 workers, male and female Aboriginal wellbeing consellers who support Aboriginal children and young people up to 18 yrs of age and their family as well as Aboriginal Wellbeing Worker who supports and engages with young Aboriginal mothers up to 25 yrs of age.

LOCATIONS COVERED:

Callington, Cambrai, Coomandook, Coonalpyn, Jabuk, Jervois, Karoonda, Lameroo, Langhorne Creek, Mannum, Meningie, Murray Bridge, Mypolonga, Palmer, Peake, Pinnaroo, Pompoota, Raukkan, Salt Creek, Sedan, Swan Reach, Tailem Bend, Tintinara, Wellington, Woods Point.

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Centacare – Murray Bridge Office

STREET ADDRESS: 55 Adelaide Road, Murray Bridge

POSTAL ADDRESS: PO Box 545, Murray Bridge SA 5253

TELEPHONE: 8531 8888

FAX: 8531 8899

EMAIL: murraybridge@centacare.org.au

WEB: www.centacare.org.au

CONTACT PERSON: Administration

OPEN HOURS: Monday to Friday, 9am - 5pm

SERVICES PROVIDED:

Family Wellbeing Support Service (FaWBs) – assisting families and individuals to support a family member with a mental health challenge.

Men & Family Relationship (MFR) – counselling, focussed on assisting men to work toward building their connections with their families.

Valuing Fathers and Families – seeks to build men's connection, knowledge and understanding within their families.

Walking Together – parenting support and counselling for families with children aged 0-12 years (ending December 2014)

Po:rlar Ka:ngkun Tainkuwalun (Children Laughing and Playing (PKT) – play times for Aboriginal families.

Family Dispute Resolution (FDR) – assists couples that are separating or divorcing.

PHaMs – supports people whose lives are effected by Mental Health Issues.

Innovative Community Action Networks (ICAN) – support for young people disconnected from education.

Domestic Violence Service – a confidential counselling and support service for women and children.

Targeted Intervention Service ((TIS) – is an outreach service providing in-home family support, (this is only available to familes referred to us by Families SA).

LOCATIONS COVERED:

The programs at Centacare Murray Bridge cover a wide area around Murray Bridge and surrounding areas. Please contact the office for further information.

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AREAS OF SPECIALITY TRAINING:

Individual and family counselling, parent support, child development through play, parenting sessions including work with fathers, mental health family support and mediation.

ANY ADDITIONAL INFORMATION:

Some fees for counselling services may apply. Please ask at reception. Centacare is a Non-Government agency with a strong focus on working collaboratively with other agencies with a child focus.

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Centacare - Personal Helpers & Mentors service

STREET ADDRESS: 55 Adelaide Road, Murray Bridge

POSTAL ADDRESS: PO Box 545, Murray Bridge SA 5253

TELEPHONE: 8531 8888

FAX: 8531 8899

EMAIL: murraybridge@centacare.org.au

WEB: www.centacare.org.au

CONTACT PERSON: Administration

OPEN HOURS: Monday to Friday, 9am - 5pm

SERVICES PROVIDED:

Personal Helpers and Mentors support participants in their recovery journey, building long-term relationships and providing holistic support. Recovery is learning to live with rather than tolerating mental illness. This may not be a cure but a deeply personal journey. People can achieve their individual goals using their strengths to make positive steps forward to a fulfilling life within the community. Hope, motivation, sense of self, meaning and personal responsibility is the focus of the Personal Helpers and Mentors Programme. Peer Support Workers are qualified workers who offer a unique support because of their personal experience and understanding of mental illness. At Centacare you have the opportunity to meet with Peer Support Workers.

The personal helpers and mentors employment program is a new free voluntary program that supports people whose lives are affected by a mental illness to gain employment or pursue further training. Participants may self-refer or be encouraged to access the programme by their families or carers, or through other agencies.

LOCATIONS COVERED:

Murraylands, Mallee, parts of the Fleurieu Peninsula (Goolwa), Barossa (Angaston) and Riverland (Morgan).

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Centrelink

STREET ADDRESS: 8 – 12 Bridge Street, Murray Bridge SA 5253

TELEPHONE: 13 10 21

FAX: 8535 7099

OPEN HOURS: 8.30am to 5.00pm Monday to Friday, excluding Public holidays

SERVICES PROVIDED:

Centrelink provide a range of government payments, financial and employment support services to Australians including:

- Retirees;
- Families and parents;
- Businesses;
- Carers;
- People with disabilities;
- Indigenous people; and
- People from diverse cultural & linguistic backgrounds.

Centrelink offers a range of services access choices:

Customer Service Centre which provides the full range of support and services including Social Workers. This Region's Centre is located at Murray Bridge.

Access Points provide free self help facilities for people to conduct their business with Centrelink. Services include:

- Brochures and forms
- A dedicated telephone to the Centrelink Call Network
- Fax & photocopying facilities for Centrelink related issues

Access Points are based at:

Pinnaroo Hospital
Karoonda Hospital
Meningie Post Office

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Commonwealth Respite & Carelink Centre

- STREET ADDRESS:** 95 Swanport Road, Murray Bridge
- POSTAL ADDRESS:** PO Box 402, Murray Bridge SA 5253
- TELEPHONE:** Information & Respite Free call - 1800 052 222
- FAX:** 8531 2444
- EMAIL:** respite@carers-sa.asn.au
- WEB:** www.carers-sa.asn.au
- CONTACT PERSON:** Information Officer
- OPEN HOURS:** Monday to Friday, 9am - 5pm

Short term emergency respite is available 24 hours, 7 days a week.

SERVICES PROVIDED:

- * ACCESS TO RESPITE FOR CARERS
- * INFORMATION ABOUT COMMUNITY CARE SERVICES

Do you care for a family member or friend who:

has a disability, a mental illness, dementia, is frail aged and/or has a chronic health condition?

Do you need a break? Carers may require respite due to:-

An emergency situation; Feeling exhausted or unwell; Wishing to attend a special occasion (and cannot leave the person for whom they care without support)

We can provide assistance to Carers to plan for and access respite services, including short term or emergency respite.

Do you need help to stay at home? Information is provided about local community care services. Staff can put you in touch with local services that can provide personal care, equipment, meals, cleaning, transport and more to enable people to continue to live independently at home.

What are we asking of you? Please identify Carers and people who need support and give them our number to call. "Real" local people answer the phone: no press number 1 or 2. Friendly, confidential assistance.

LOCATIONS COVERED:

Murray Mallee, Southern Fleurieu, Adelaide Hills, Kangaroo Island, South East & Riverland.

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Community Bridging Services Inc.

STREET ADDRESS: 18A South Terrace, Murray Bridge SA 5253

POSTAL ADDRESS: PO Box 238 Murray Bridge SA 5253

TELEPHONE: 8532 6133

FAX: 8532 6144

EMAIL: tim.wiseman@cbsinc.org.au

WEB: www.cbsinc.org.au

CONTACT PERSON: Tim Wiseman

OPEN HOURS: Monday to Friday, 9am - 5pm

SERVICES PROVIDED:

Disability employment support services – The jobnet Employment Program supports people with a disability to find and maintain open employment based on their strengths and interests

LOCATIONS COVERED:

Murray Bridge, Mannum, and Meningie.

AREAS OF SPECIALITY TRAINING: Disability Specialist

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Coorong District Council, The

STREET ADDRESS: 93A Railway Terrace, Tailem Bend
POSTAL ADDRESS: PO Box 399, Tailem Bend SA 5260
TELEPHONE: 8572 3611
FAX: 8572 3822
EMAIL: council@coorong.sa.gov.au
WEB: www.coorong.sa.gov.au
CONTACT PERSON: Through the Meningie & Tailem Bend Hospital's Community Nurses
OPEN HOURS: Monday to Friday, 8:30am - 5pm

SERVICES PROVIDED:

Home & community care for clients who meet HACC requirements.
Home assist.

LOCATIONS COVERED:

Areas within The Coorong District Council

AREAS OF SPECIALITY TRAINING:

Persons with community care background

ANY ADDITIONAL INFORMATION:

The Tailem Bend Community Centre - Provides social and educational services to the community which are affordable and accessible to everyone:
141 Railway Terrace, Tailem Bend (Phone 8572 33513, Email tbcc@internode.on.net)

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Drug and Alcohol Services, SA

STREET ADDRESS: Swanport Road, Murray Bridge
POSTAL ADDRESS: PO Box 346, Murray Bridge SA 5253
TELEPHONE: 8535 6800
FAX: 8535 6808
EMAIL: sonia.benstead@health.sa.gov.au
WEB: www.dassa.sa.gov.au
CONTACT PERSON: Sonia Benstead
OPEN HOURS: Monday to Friday, 9am - 5pm

SERVICES PROVIDED:

Drug and Alcohol Counselling, Relapse Prevention, Community Development Work, Linking in with Residential Rehabilitation Programs.

LOCATIONS COVERED:

Murray Bridge, Meningie, Mannum, Karoonda, Pinaroo, Lameroo, Cambrai, Sudan, Mypolonga (and all small towns in between).

AREAS OF SPECIALITY TRAINING:

ASSIST - Clinical guidelines training for nurses
NCPIC - (Cannabis training)

ANY ADDITIONAL INFORMATION:

Clinical supervisor for nurses and other disciplines as requested.

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Families SA - Dept. for Education & Child Development

STREET ADDRESS: Mobilong House, Level 1, 1-5 Seventh Street, Murray Bridge

POSTAL ADDRESS: PO Box 721, Murray Bridge SA 5253

TELEPHONE: 8535 6200 - Customer Enquiries
1800 330 042 - Freecall

FAX: 8535 6333

EMAIL: Belinda.michalik@sa.gov.au

CONTACT PERSON: Belinda Michalik

OPEN HOURS: Monday to Friday, 8:45am - 5pm

SERVICES PROVIDED:

Financial counselling for Families SA clients, carers, post guardianship & youth Justice Clients

LOCATIONS COVERED:

Murraylands Area

AREAS OF SPECIALITY TRAINING:

Financial Counseling

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Fleurieu Families

STREET ADDRESS: 1 Bay Road, Victor Harbor

POSTAL ADDRESS: PO Box 11, Victor Harbor SA 5211

TELEPHONE: 8551 0542

FAX: 8551 0501

EMAIL: fleurieufamilies@victor.sa.gov.au

Web: www.victor.sa.gov.au

CONTACT PERSON: Leann Symonds

OPEN HOURS: Monday to Friday, 9am - 5pm

SERVICES PROVIDED:

Family Support Services, Parenting Education, Support Groups

LOCATIONS COVERED:

Council Districts of Victor Harbor, Alexandrina, and Yankallila

AREAS OF SPECIALITY TRAINING:

ANY ADDITIONAL INFORMATION:

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Gambling Help Service-Relationships Australia

STREET ADDRESS: 87 Adelaide Road, Murray Bridge
POSTAL ADDRESS: 87 Adelaide Road, Murray Bridge, SA 5253
TELEPHONE: 0417 826 000, 8223 4566
EMAIL: asmith@rasa.org.au
Web: www.rasa.org.au
CONTACT PERSON: Anne Smith
OPEN HOURS: by appointment

SERVICES PROVIDED:

Therapeutic, holistic counselling for people with gambling issues and people affected by someone else's gambling. Financial counselling

LOCATIONS COVERED:

Murray Mallee

AREAS OF SPECIALITY TRAINING:

Addictions, Grief and loss, relationship counselling, financial counselling

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Headspace Murray Bridge

STREET ADDRESS: 3-5 Railway Terrace, Murray Bridge

POSTAL ADDRESS: PO Box 558, Murray Bridge SA 5253

TELEPHONE: 8531 2122

FAX: 8531 2426

EMAIL: headspace@mmgpn.org.au

WEB: www.headspace.org.au/headspace-centres/headspace-murray-bridge

CONTACT PERSON: Frauke Hobbs, Manager

OPEN HOURS: Monday to Friday, 9am - 5pm

SERVICES PROVIDED:

Psychologist, Psychiatrist, Allied Health Youth Workers, GP Clinic, Drug and alcohol counselling

LOCATIONS COVERED:

Murray Mallee/Murraylands

AREAS OF SPECIALITY TRAINING:

General Information Sheet

Housing SA

- STREET ADDRESS:** Ground Floor, Mobilong House, 1-5 Seventh Street, Murray Bridge
- POSTAL ADDRESS:** PO Box 1094, Murray Bridge SA 5253
- TELEPHONE:** Housing SA Contact Centre - 131 299
- FAX:** 8531 0466
- EMAIL:** DCSIHousingSAMurrayBridge@dcsi.sa.gov.au
- WEB:** <http://dcsi.sa.gov.au/services/housing-sa>
- CONTACT PERSON:** Housing SA Contact Centre - 131 299
Maintenance Centre – 131 288
- OPEN HOURS:** Monday to Friday, 9am - 5pm, excluding Public Holidays

SERVICES PROVIDED:

Housing SA provides a range of housing options and can help with information and advice on:

- * Public and community rental housing
- * Private housing rentals
- * Getting a bond
- * What to do in a housing crisis or if you become homeless
- * Housing for students
- * Aboriginal housing
- * Home ownership opportunities including Nunga loans

For appointments and further information, please call Housing SA Contact Centre on 131 299 or visit the website www.sa.gov.au/housing.

LOCATIONS COVERED:

Murraylands, Adelaide Hills, Riverland

ANY ADDITIONAL INFORMATION:

Housing SA Murray and Fleurieu Region operates outreach services at:

- * Mt Barker Connected Service Centre
- * Mobilong and Cadel Correctional Facilities, visiting service

For appointments at these Outreach Centres, please call 131 299
Homelessness Gateway After Hours Service call 1800 003 308.

General Information Sheet

ICAN - DECD

STREET ADDRESS: 20 Beatty Terrace, Murray Bridge
POSTAL ADDRESS: 20 Beatty Terrace, Murray Bridge SA 5253
TELEPHONE: 8532 0700
FAX: 8532 5065
EMAIL: elona.koop@sa.gov.au
WEB: ican.sa.edu.au
CONTACT PERSON: Elona Koop
OPEN HOURS: Monday to Friday, 9am - 5pm

SERVICES PROVIDED:

ICAN supports agencies and schools to support children and young people requiring assistance to engage in learning. Strategies include:

- ICAN Management Committee, developing local solutions to local issues including through Community Partnership Grant funding.
- The flexible Learning Options (FLO) enrolment
- Case management
- Murray Bridge Independent Learning Centre (ILC): Ph. 8531 0101
- SACE @ Learning Together for young mums: Ph. 0423 020 991
- Baseby Learning Hub (Mannum Community College): Ph 8569 1503

LOCATIONS COVERED:

Murraylands, Coorong and Mallee

AREAS OF SPECIALITY TRAINING:

Community Development Education

Kalparrin Community Inc.

STREET ADDRESS: Karoonda Road, Murray Bridge

POSTAL ADDRESS: PMB 10, Murray Bridge SA 5253

TELEPHONE: 08 8532 4575

FAX: 08 8532 5511

EMAIL:

WEB: www.kalparrin.com

OPEN HOURS: Monday to Friday, 9am - 5pm, closed weekends

SERVICES PROVIDED:

Mobile Assistance Patrol – 8532 4575

Spirited Men's Program

Community Housing Services

LOCATIONS COVERED:

Ngarrindjeri Nation

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Legal Services Commission (Legal Aid) – Child Support Help Line

STREET ADDRESS: 159 Gawler Place, Adelaide
POSTAL ADDRESS: GPO Box 1718, Adelaide SA 5001
TELEPHONE: 8111 5576
99FAX: 8111 5577
EMAIL: childsupportunit@lsc.sa.gov.au
WEB: www.lsc.sa.gov.au
CONTACT PERSON: Narelle Egan
OPEN HOURS: Monday to Friday, 9am - 5pm

SERVICES PROVIDED:

Free telephone advice and follow-up appointments.
Representation for eligible clients subject to means and merit tests.

LOCATIONS COVERED:

Can assist clients all over South Australia. Appointments conducted regularly at Adelaide, Elizabeth and Noarlunga offices.

AREAS OF SPECIALITY TRAINING:

All child support and maintenance matters. Spouse maintenance.

ANY ADDITIONAL INFORMATION:

We are an independent legal service – we are not part of the Department of Human Services – Child Support.

Legal Services Commission

STREET ADDRESS: 18 Walker Street, Mt Barker
POSTAL ADDRESS: 18 Walker Street, Mt Barker SA 5251
TELEPHONE: 8111 5320
FAX: 8391 4747
EMAIL: catherine.edwards@lsc.sa.gov.au
WEB: www.lsc.sa.gov.au
CONTACT PERSON: Catherine Edwards
OPEN HOURS: Monday to Friday, 9am - 5pm

SERVICES PROVIDED:

Legal Service Commission of SA offers Free legal advice on most areas of law including family, criminal, neighbour disputes, motor vehicle and consumer issues and many more. Advice by either face to face or telephone appointment. Child Support Unit operates independently from the Child Support Agency and offers advice on child spousal support and paternity matters. Migration Unit providing advice and possible representation on migrant matters. Outreach service to Murray Bridge on alternate Tuesdays. Legal representation available, subject to means and merits test.

LOCATIONS COVERED:

Available to anyone in SA.
Face to face appointments conducted in Mount Barker, Murray Bridge, Adelaide, Elizabeth, Noarlunga and Port Adelaide. Telephone appointments also available.

AREAS OF SPECIALITY TRAINING:

Domestic Violence/Child support/Migration

ANY ADDITIONAL INFORMATION:

Community Legal Education available.

General Information Sheet

Lutheran Community Care

STREET ADDRESS: Cnr Florence & Charles Streets, Murray Bridge

POSTAL ADDRESS: Holy Cross Lutheran Church Cnr Florence & Charles Streets, Murray Bridge SA 5253

TELEPHONE: 8531 3644

FAX: 8531 0106

EMAIL: aklingenberg@lccare.org.au

WEB: www.lccare.org.au

CONTACT PERSON: Annemarie Klingenberg

OPEN HOURS: Monday & Wednesday, 9am to 5pm

SERVICES PROVIDED:

Clinical Counselling for individuals, couples and children on a range of emotional, relational and mental health issues.

LOCATIONS COVERED:

Murray Bridge and surrounds

Additional Information: Counselling by appointment only.

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General Information Sheet

MADEC

STREET ADDRESS: 8 Bridge Street, Murray Bridge

POSTAL ADDRESS: PO Box 570, Murray Bridge SA 5253

TELEPHONE: 8531 3520

FAX: 8531 3950

EMAIL: murraybridge@madec.edu.au

WEB: www.madec.edu.au

CONTACT PERSON: Joan King

OPEN HOURS: Monday to Friday, 8:30am - 5pm

SERVICES PROVIDED:

Job Services Australia; Assisting job seekers with issues and barriers; Providing a pathway to employment through education and training; Community support service - Indigenous Support, Registered Training Organisation and Skills for All provider.

LOCATIONS COVERED:

Murraylands

AREAS OF SPECIALITY TRAINING:

Certificate III Aged Care, Work preparation, First Aid, Manual Handling, Workplace Safety Induction, OH&S White Card, Certificate III in Children's Services, Diploma of Childrens Services, Certificate IV in Aged Care, Retail, Hospitality, Business and MYOB.

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Mallee Health Service

STREET ADDRESS: 1a Vardon Terrace, Lameroo

POSTAL ADDRESS: 1a Vardon Terrace, Lameroo SA 5302

TELEPHONE: 8576 4677

FAX: 8576 3974

EMAIL: clair.crane@health.sa.gov.au

WEB: www.countryhealthsa.sa.gov.au

CONTACT PERSON: Claire Crane

OPEN HOURS: Monday to Friday, 9am - 5pm
Centrelink Access Point 2pm - 5pm

SERVICES PROVIDED:

Centrelink Access Point, Community Nursing, Social Work Service, Cancer Support service, Community Day Centre, Continence Nurse, Diabetes Educator, Youth Worker, Home Help services, Midwifery, Physiotherapy, Community Mental Health Service, Community development.

LOCATIONS COVERED:

Lameroo, Karoonda, Pinnaroo, Parilla & Geranium.

AREAS OF SPECIALITY TRAINING:

ANY ADDITIONAL INFORMATION:

Centrelink Access Points:

Mallee Health Service – Pinnaroo Soldiers Memorial Hospital, Bundy Terrace, Pinnaroo.

Mallee Health Service – Karoonda & District Soldiers Memorial Hospital, Stokes Road, Karoonda.

General Information Sheet

Meningie Community Health Centre

STREET ADDRESS: 2 South Terrace, Meningie
POSTAL ADDRESS: PO Box 63, Meningie SA 5264
TELEPHONE: 8575 2777
FAX: 8575 1515
OPEN HOURS: Monday to Friday 8:30am to 5:00pm

SERVICES PROVIDED:

This team works with local Aboriginal communities to improve their health and wellbeing. We provide health screening, diabetes care, counselling and social and emotional wellbeing support services.

We do not provide after hours or crisis services or transport to appointments.

Primary health care services and Health Promotion Unit

The services include:

- * asthma and diabetes education
- * community nursing
- * community midwifery
- * drug and alcohol services
- * home support services
- * medical aid equipment hire
- * mental health
- * palliative care
- * social work
- * social work support
- * women's health.

Visiting allied health services

Visiting services include:

- * Australian Hearing Solutions
- * Bowen therapy
- * Child and Youth Health family support services
- * dietician
- * hearing solutions
- * massage therapy
- * physiotherapy (private service)
- * podiatry (public and private services).

LOCATIONS COVERED:

Meningie and surrounding districts.

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General Information Sheet

Mid Murray Support Services

STREET ADDRESS: 71 Randell Street, Mannum
POSTAL ADDRESS: 71 Randell Street, Mannum SA 5238
TELEPHONE: 8569 2129
FAX: 8569 2720
EMAIL: mmcsc@internode.on.net
WEB: www.mmcsc.com.au
CONTACT PERSON: Reception at MMSS
OPEN HOURS: Monday to Friday, 10am - 4pm

SERVICES PROVIDED: Centrelink Agency. Access and referral. Adult Community Education. Social inclusion programs. Social support. Shopping. Home Maintenance and gardening. Emergency Assistance.

LOCATIONS COVERED:

Office – 71 Randell Street, Mannum
Scrooges Community Op Shop – 8 Randell Street, Mannum
Mannum Community Hub – 58 Walker Avenue, Mannum

ANY ADDITIONAL INFORMATION: Mannum Community Hub
Open 9am – 4.30pm weekdays, offering community programs and services.

General Information Sheet

Murraylands Migrant Resource Centre

STREET ADDRESS: 5 Second Street, Murray Bridge

POSTAL ADDRESS: 5 Second Street, Murray Bridge SA 5253

TELEPHONE: 8535 5600

FAX: 8532 3922

EMAIL: murraylands@mrcsa.com.au

CONTACT PERSON: Dr Tom Haig

OPEN HOURS: Tuesday & Thursday, 9-4pm

SERVICES PROVIDED:

Settlement services to migrants and new arrivals. Referrals, casework and advocacy.

LOCATIONS COVERED:

Murraylands region

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Minya Porlar Creche

STREET ADDRESS: 16 Gail Crescent, Murray Bridge
POSTAL ADDRESS: PO Box 2090, Murray Bridge SA 5253
TELEPHONE: Creche – 8531 3969
FAX: 8532 1823
EMAIL: mpc@accare.org.au
WEB: www.accare.org.au
CONTACT PERSON: Meri Daniel – 8532 6303 / 0457 732 613
OPEN HOURS: Monday to Thursday, 8.30am - 4:30pm

SERVICES PROVIDED:

Child care program for Aboriginal families - catering for children aged 6 months to 5 years. Support for parents studying, returning to work, grandparent carers and children with additional needs. Connecting to culture. Supporting children in foster care.

LOCATIONS COVERED:

Murraylands

AREAS OF SPECIALITY TRAINING:

Child development and nutrition, first aid training (child specific)

ANY ADDITIONAL INFORMATION:

This is a free service with a priority of access to care policy. A link service to all other health and child development services.

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General Information Sheet

Murray Bridge Community Centre

STREET ADDRESS: 18 Beatty Terrace, Murray Bridge

POSTAL ADDRESS: PO Box 429, Murray Bridge SA 5253

TELEPHONE: 8531 1799

EMAIL: mbcci@internode.on.net

FACEBOOK: <http://murraybridgecommunitycentre.com.au>

CONTACT PERSON: Anna Scheepers

OPEN HOURS: Monday to Thursday, 9am - 4pm

SERVICES PROVIDED:

Volunteering opportunities, community garden for families, Mondays community healthy lunch, basic computer training, sewing group, english second language, numeracy and literacy, creative writing, art.

LOCATIONS COVERED:

Murray Bridge

AREAS OF SPECIALITY TRAINING:

ANY ADDITIONAL INFORMATION: The Murray Bridge Community Centre supports the principle that all members of the community have a right to access the community centre and it's programs/services whatever their age, gender, culture, ethnic origin, (dis)ability, sexual preference, economic circumstance, religious affiliation and whatever their literacy or numeracy skills.

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Murray Bridge Community Correctional Centre

STREET ADDRESS: 10 First Street, Murray Bridge

POSTAL ADDRESS: PO Box 1453, Murray Bridge SA 5253

TELEPHONE: 8531 0433

FAX: 8531 0676

OPEN HOURS: Monday to Friday, 8:45am - 5pm

SERVICES PROVIDED:

Supervision of offenders on community orders including parole, probation, home detention and bail. Community Service (as ordered by the Court)

LOCATIONS COVERED:

Mount Barker, Callington, Murray Bridge, Tailem Bend, Meningie, Swan Reach, Mannum, Coorong, Pinnaroo, Keith & Bordertown.

AREAS OF SPECIALITY TRAINING:

Offenders Service - correctional intervention

General Information Sheet

Murray Bridge Public Library

STREET ADDRESS: Level 2, Murray Bridge Market Place, 51 South Tce, Murray Bridge. SA 5253

POSTAL ADDRESS: PO Box 421, Murray Bridge SA 5253

TELEPHONE: 8539 1175

CONTACT PERSON: Tim Law

OPEN HOURS: Monday, Tuesday, Wednesday and Friday
9.30am -6.00pm

Thursday 9.30am-8.00pm

Saturday: 9:30am - 1pm

SERVICES PROVIDED:

Providing a range of services, facilities and activities for the whole community including café, meeting rooms, photocopying and printing, children's toys, free WI-FI and internet access, youth 'chill out' area, daily newspapers, parenting room, online resources, school holiday activities, children's storytelling, large collection of DVDs, CDs and audio books, magazines and graphic novels, music listening posts, local history collection, guest speakers and an online library service.

LOCATIONS COVERED:

Murraylands

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General Information Sheet

Uniting Communities - Murray Mallee Supported Recovery

STREET ADDRESS: 4 Third Street, Murray Bridge
POSTAL ADDRESS: PO Box 5106, Murray Bridge SA 5253
TELEPHONE: 8531 0571
FAX: 8531 0597
EMAIL: kathyf@unitingcommunities.org
WEB: www.unitingcommunities.org
CONTACT PERSON: Kathy Fabian
OPEN HOURS: Monday - Friday 9am to 4.305pm

SERVICES PROVIDED:

Psycho-social support to clients with mental health issues, (need referral).
Carer respite – providing respite for carers who care for someone with a mental illness.

LOCATIONS COVERED:

Murray Mallee, Adelaide Hills and Southern Fleurieu

AREAS OF SPECIALITY TRAINING:

Mental Health

ANY ADDITIONAL INFORMATION:

No fee

General Information Sheet

Murray Transport Connections

STREET ADDRESS: Mid Murray Council, 49 Adelaide Road, Mannum

POSTAL ADDRESS: C/- Mid Murray Council, PO Box 381, Mannum SA 5238

TELEPHONE: 1300 190 869

FAX: 8569 1931

EMAIL: kbaker@mid-murray.sa.gov.au

WEB: www.murraymalleetransport.com.au

CONTACT PERSON: Karyn Baker or Natalie Davis

OPEN HOURS: Monday to Friday, 9am – 5pm

SERVICES PROVIDED:

We provide information on transport services in our region: Rural City of Murray Bridge & Mid Murray Council.

We work closely with local transport providers to help coordinate transport services for eligible residents* in our region.

We can also provide ad-hoc transport is available in the region.

**Eligibility for community transport varies, depending on the type of service required, but can include frail older people, carers, a person with a disability or those who are isolated with no access to private or public transport.*

LOCATIONS COVERED:

Rural City of Murray Bridge and Mid Murray Council.

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Murray Mallee General Practice Network

STREET ADDRESS: 64 Adelaide Road, Murray Bridge

POSTAL ADDRESS: PO Box 292 Murray Bridge SA 5253

TELEPHONE: 8531 1303

FAX: 8531 1427

EMAIL: admin@mmgpn.org.au

WEB: www.mmgpn.org

OPEN HOURS: Monday to Friday 9am to 5pm excluding Public holidays over Christmas

SERVICES PROVIDED:

Aboriginal Health Services – Aboriginal Well Health Check Clinics, Health Services Access Support, Care Coordination and Supplementary Services for Aboriginal people with a diagnosed chronic condition.

Mental Health Services – Perinatal, Child, Headspace Youth Services, Clinical Counselling (Mental health services require a GP Referral).

Chronic disease nurse led clinics in general practice.

LOCATIONS COVERED:

Bridge Clinic (Southside Clinic), Mannum Medical Centre, Taillem Bend Medical Centre, Coorong Medical Centre, Mallee Medical Practices – Pinnaroo, Lameroo, and Karoonda.

ANY ADDITIONAL INFORMATION:

A Commonwealth and State Government funded not-for-profit agency with the primary role of supporting General Practitioners to provide primary care services to their communities.

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General Information Sheet

NLPA/Camp Coorong

STREET ADDRESS: Princess Highway, Meningie

POSTAL ADDRESS: PO Box 126, Meningie SA 5264

TELEPHONE: 8575 1557

EMAIL: nlpa@bigpond.com

FAX: 8575 1448

OPEN HOURS: Monday to Friday, 9am - 5pm

SERVICES PROVIDED:

At Camp Coorong we offer various activities we feel will suit any person or group wishing to learn more about Aboriginal History, Arts, Crafts and the environment within the Ngarrindjeri region.

The idea of the development of Camp Coorong was a vision that we, the Ngarrindjeri people, had back in 1985. We believed that we must have a place where people can come to learn about our heritage and culture. We also believed that this would lead to non-Aboriginal people developing a better understanding of our Ngarrindjeri traditions and our relationships to the land, waters, trees, plants and animals.

At Camp Coorong, to develop better understandings, we tell of our traditions and our way of life before European invasion of our lands, We teach the ways that our ancestors lived.

We take groups out on field trips upon the land talking about places that are important to us.

We teach our Ngarrindjeri basket-weaving techniques. We tell of our stories relating to the land, waters, trees, plants, birds and animals--people call them our dreaming stories.

Neami National

STREET ADDRESS: 33 Mary Terrace, Murray Bridge

POSTAL ADDRESS: PO Box 8771, Murray Bridge SA 5253

TELEPHONE: 8531 2395

FAX: 8531 2034

EMAIL: murray.bridge@neaminational.org.au

WEB: www.neaminational.org.au

CONTACT PERSON: Service Manager

OPEN HOURS: Monday to Friday, 9am to 5pm.
Closed Public Holidays

SERVICES PROVIDED:

Individual Rehabilitation Support Services

LOCATIONS COVERED:

The Rural City of Murray Bridge, Coorong Council, Alexandrina Council, District Council of Karoonda & East Murray, Part of the Mid Murray Council, Southern Mallee District Council, Adelaide Hills Council, Mt Barker Council.

AREAS OF SPECIALITY TRAINING:

Mental Health Services (non-clinical)

ANY ADDITIONAL INFORMATION:

All referrals to Neami are via the Country Mental Health Teams.

General Information Sheet

Ngarrindjeri Business Centre

STREET ADDRESS: 50 Princes Highway, Murray Bridge

POSTAL ADDRESS: PO Box 371, Murray Bridge SA 5253

TELEPHONE: 8532 9000

FAX: 8532 3816

EMAIL: admin@ruwe.com.au

WEB: www.ngarrindjeri.org.au

CONTACT PERSON: Lynton Keen

OPEN HOURS: 8am to 5pm

SERVICES PROVIDED:

The Ngarrindjeri Regional Authority (NRA) is the peak body that represents the communities and organisations that make up the Ngarrindjeri Nation and the current individual Native Title claimants of the Ngarrindjeri and Others Native Title Claim.

The NRA continues to build better relationships with the non-indigenous community whilst protecting their culture, water and lands.

The NRA acts as the primary contact point for Government Agencies and the broader community wishing to contact the Ngarrindjeri on matters that relate to Health, Education, Housing, Heritage, Native Title and matters relating to the Lands and Waters of the Ngarrindjeri Nation. .

The NRA

LOCATIONS COVERED:

The area covered by the Ngarrindjeri and Others Native Title Claim.

General Information Sheet

Ninkowar Inc.

STREET ADDRESS: Pomberuk, Wharf Road, Murray Bridge

POSTAL ADDRESS:

TELEPHONE: 8532 3728

OPEN HOURS: Mondays, Tuesdays, Thursdays and Fridays, 9am – 5pm

SERVICES PROVIDED:

Cultural Centre:

Women's Group – meeting every Wednesday.

Arts & Crafts.

Work Ready Programs – Workskil, Madec, HETA

Women's Wellness Program

LOCATIONS COVERED:

Ngarrindjeri Nation

General Information Sheet

OARS Community Transitions

STREET ADDRESS: 87 Adelaide Road, Murray Bridge

POSTAL ADDRESS: PO Box 114, Murray Bridge SA 5253

TELEPHONE: 8531 0870

FAX: 8531 1877

EMAIL: dstanford@communitytransitions.com.au

WEB: www.oars.org.au

CONTACT PERSON: David Stanford - Team Leader

OPEN HOURS: Monday, Tuesday : 9am - 5pm
Please ring for appointment first

SERVICES PROVIDED:

Drug & alcohol counselling, Gambling Counselling, Referral to other services incl. OARS Supported Accommodation Services. General support and information, limited financial assistance and access to new single and double beds. Restorative Justice Program.

LOCATIONS COVERED:

Murray Bridge, Callington and the Mallee

AREAS OF SPECIALITY TRAINING:

Working with offenders, ex-offenders and immediate family and those at risk of entering the justice system.

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General Information Sheet

Raukkan Community Council Inc.

STREET ADDRESS: 1 Seymour Street Raukkan

POSTAL ADDRESS: 1 Seymour Street Raukkan SA 5259

TELEPHONE: Council Chambers: 8574 0046
Administration: 8574 0040

FAX: 8574 0097

SERVICES PROVIDED:

- PKT - Playgroup program
- Youth Group
- Vacation Care program
- Men's Group
- Women's Group
- Yuntuwarrin Warruwarrin Learning Centre
- Garden program
- Housing program
- Wellbeing Clinic program
- Shop program
- Gallery/Museum program
- Heta - Indigenous employment program
- Centrelink support program

General Information Sheet

Red Cross – Murray Bridge Branch

STREET ADDRESS: 4 Second Street, Murray Bridge

POSTAL ADDRESS: 7 Reserve Drive, Murray Bridge SA 5253

TELEPHONE: 8532 3589

CONTACT PERSON: Dora Eisen - Secretary/Treasurer

SERVICES PROVIDED:

Fundraising for Red Cross services provided by Red Cross

LOCATIONS COVERED:

Murray Bridge area & surrounding districts

ANY ADDITIONAL INFORMATION:

Always looking for new members and volunteers to help serve on trading tables and collecting funds.

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General Information Sheet

Rural City of Murray Bridge

STREET ADDRESS: 2 Seventh Street, Murray Bridge

POSTAL ADDRESS: PO Box 421, Murray Bridge SA 5253

TELEPHONE: 8539 1100

EMAIL: s.duke@murraybridge.sa.gov.au

WEB: www.murraybridge.sa.gov.au

CONTACT PERSON: Simone Duke

OPEN HOURS: Monday to Friday, 9am-5pm

SERVICES PROVIDED:

Community Services, Aboriginal Liaison Support, Community Grants – March & September Rounds

LOCATIONS COVERED:

Rural City of Murray Bridge council area

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Salvation Army

STREET ADDRESS: 4 Fourth Street, Murray Bridge
POSTAL ADDRESS: 4 Fourth Street, Murray Bridge SA 5253
TELEPHONE: 8531 1133
CONTACT PERSON: Reception
OPEN HOURS: Welfare Hours (BY APPOINTMENT ONLY)
Tuesday, Wednesday & Thursday
9:00am - 12:30pm

SERVICES PROVIDED:

Emergency Relief, Casework

LOCATIONS COVERED:

Murray Bridge, Taillem Bend, Mannum and Murraylands

ANY ADDITIONAL INFORMATION:

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General Information Sheet

SAPOL

STREET ADDRESS: 58-60 Swanport Road, Murray Bridge

POSTAL ADDRESS:

TELEPHONE: 8535 6020

FAX: 8535 6030

EMAIL: sapol.enquires@police.sa.gov.au

WEB: www.sapolice.sa.gov.au

OPEN HOURS: Station: 7.30am-8pm
Patrols -24 hour response

SERVICES PROVIDED:

Emergency – 000

Police Assistance – 131 444

Crimestoppers – 1800 333 000

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General Information Sheet Seventh Day Adventist Church

STREET ADDRESS: Cnr Myall Avenue & Standen Street, Murray Bridge

POSTAL ADDRESS: Cnr Myall Avenue & Standen Street, Murray Bridge SA 5253

TELEPHONE: 0406 430 652

CONTACT PERSON: Pastor Bowditch-Walsh (in Adelaide) 0419 855 941

OPEN HOURS: Saturday 9.30am-12.15pm

SERVICES PROVIDED:

Food Parcels as needed

Bible Study

Prayerful Contact

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St Vincent de Paul Conference - Murray Bridge

STREET ADDRESS: 11 Second Street, Murray Bridge

POSTAL ADDRESS: 11 Second Street, Murray Bridge SA 5253

TELEPHONE: 8532 4180 – Conference Centre

CONTACT PERSON: Staff on – No Appointments required.

OPEN HOURS: Tuesdays, Thursdays and Fridays 9am to 12noon

SERVICES PROVIDED:

Food parcels, limited clothing allocation, Financial Assistance, Electricity, Scripts and Testra Accounts.

LOCATIONS COVERED:

Murray Bridge & surrounding areas (certain conditions prevail)

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St Vincent de Paul Society - Tailem Bend

STREET ADDRESS: Cnr Station Drive & Kulde Road, Tailem Bend

POSTAL ADDRESS: PO Box 43, Tailem Bend SA 5260

TELEPHONE: 8572 3544

CONTACT PERSON: Barbara Evans

OPEN HOURS: Mon, Wed & Fri 10.00am - 3.45pm
Saturdays 9.30am – 11.45am

SERVICES PROVIDED:

Retail Store
Vouchers

LOCATIONS COVERED:

Upper South East excluding Murray Bridge.

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Tailem Bend Community Centre Inc

STREET ADDRESS: 141 Railway Terrace, Tailem Bend
POSTAL ADDRESS: PO Box 203, Tailem Bend SA 5260
TELEPHONE: 8572 3513
FAX: 8572 4813
EMAIL: tbcc@internode.on.net
WEB: www.tbcc.org.au
CONTACT PERSON: Tammy Shepherd
OPEN HOURS: Tuesday to Friday, 9am – 4.30pm (other times by appointment)

SERVICES PROVIDED:

Referral service, Counselling, Day Care meals, Golden Oldies member meals, Social groups.
Art, Leadlight, Woodwork, Sewing, Tai Chi, Computing, Digital Photography.
Catering for meetings at the centre, Function Room Hire.
Health Programs - Exercise Classes, Diabetic Support and Falls Prevention.
Social groups. Social Craft, Mums and Bub's, Onsite Justice of the Peace, Folkart, Creative Writing.

LOCATIONS COVERED:

Coorong District Council area

ANY ADDITIONAL INFORMATION:

The centre has wheelchair access and toilets for the disabled. The centre's rooms and kitchen are available for hire.

General Information Sheet

Teen Challenge

STREET ADDRESS: 5 Marchand Street, Murray Bridge
POSTAL ADDRESS: PO Box 2281, Murray Bridge SA 5253
TELEPHONE: 8531 2851
FAX: 8532 1364
EMAIL: murraybridge@teenchallengesa.com
CONTACT PERSON: Jenny Kay
OPEN HOURS: Mon,Tues, Thurs, Fri, 10am - 3pm

SERVICES PROVIDED:

Counselling, emergency financial assistance via food vouchers, telstra bill assistance program, food parcels, low cost educational seminars e.g. Turning Point (group or individual), includes depression, anger management, parenting skills and more.

LOCATIONS COVERED:

The wider Murraylands & Mallee Regions (to the Vic border)

Areas of Speciality Training:

Counselling, Turning Point Programmes

Any Additional information:

Turning point programmes consist of parenting skills, depression, anger management, eating disorders, loss & grief and many more.

Tinyeri Children's Centre

STREET ADDRESS: 65 Jarvis Avenue, Murray Bridge
POSTAL ADDRESS: 65 Jarvis Avenue, Murray Bridge SA 5253
TELEPHONE: 8531 1515
FAX: 8531 1537
EMAIL: skye.hayes2@sa.gov.au
CONTACT PERSON: Skye Hayes
OPEN HOURS: 9 am – 4 pm

SERVICES PROVIDED:

Preschool, Occasion Care, Playgroup, foodbank market every Wednesday during school term and Foodbank Hampers on referral.

LOCATIONS COVERED:

Murray Bridge

AREAS OF SPECIALITY TRAINING:

Early child development, Family support, Occupational Therapy

ANY ADDITIONAL INFORMATION:

Check us out on facebook @ Tinyeri Children's Centre.

General Information Sheet

Tumake Yande

STREET ADDRESS: 11a Standen Street, Murray Bridge

POSTAL ADDRESS: 11a Standen Street, Murray Bridge 5253

TELEPHONE: 1800 886 253

FAX: 8532 3515

OPEN HOURS: Monday- Friday 10am to 3pm

SERVICES PROVIDED:

Regional Elders Program

HACC Services including

Transport for Shopping, Funerals and Socialisation,

Advocacy for mainstreams services.

Referrals to other services

Facilitate Elders Group

Day centre activities

Monthly Elders BBQ

Facilitate Ngarrindjeri Language group

Assessment for referral to Aboriginal Age care packages

Network with Age Care and HACC Services

LOCATIONS COVERED:

Victor Harbour, Port Elliot, Goolwa, Murray Bridge, Tailem Bend, Raukkan, Meningie, Wellington (Ngarrindjeri Region).

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Uniting Communities – Aboriginal Community Connect

STREET ADDRESS: 4 Third Street, Murray Bridge SA 5253

POSTAL ADDRESS: 4 Third Street. Murray Bridge SA 5253

TELEPHONE: 8532 0571

FAX: 8531 0597

Email: StevenS@unitingcommunities.org

WEB: www.unitingcommunities.org

CONTACT PERSON: Steven Sumner

OPEN HOURS: Monday to Friday, 9am-5pm

SERVICES PROVIDED:

Uniting Communities' 'Aboriginal Community Connect' program is a culturally specific Alcohol and Other Drugs(AOD) service for Aboriginal and Torres Strait Islander individuals and families. Aboriginal Community Connect offer a range of holistic AOD treatment services and actively engage with Aboriginal people, their families and communities using unique community development approaches. Aboriginal Community Connect services the Limestone Coast, Murray Mallee Lands, Riverland and North West Adelaide Regions.

Range of treatment programs include;

Information & Education (harm minimisation)

Counselling

Case Management

Community Residential Rehabilitation Houses

Withdrawal Support

Outreach Support

Group Therapy/Art Therapy

LOCATIONS COVERED:

Murraylands, Limestone Coast, Riverland & North west Adelaide Metropolitan

AREAS OF SPECIALITY TRAINING:

General Information Sheet

Victim Support Service - Murraylands

STREET ADDRESS: 2/1 First Street, Murray Bridge
POSTAL ADDRESS: PO Box 1422, Murray Bridge SA 5253
TELEPHONE: 8531 3987
EMAIL: Murraylands@victimsa.org.au
WEB: www.victimsa.org.au
CONTACT PERSON: Victim Support Coordinator
OPEN HOURS: Business hours

SERVICES PROVIDED:

Support for victims of crime, counselling, court companions, assistance with victim impact statements, victims of crime compensation etc.
Staying Home Staying Safe – a security upgrade program for women experiencing DV and wanting to stay safe at home.

LOCATIONS COVERED:

Murraylands

AREAS OF SPECIALITY TRAINING:

Criminal Justice System, trauma.

General Information Sheet

Workskil Inc

STREET ADDRESS: 35 Bridge Street, Murray Bridge

POSTAL ADDRESS: PO Box 2146, Murray Bridge SA 5253

TELEPHONE: 8531 9800

FAX: 8532 4466

WEB: www.workskil.com.au

CONTACT PERSON: Lorraine Baker

OPEN HOURS: Monday to Friday, 8:30am - 5pm

SERVICES PROVIDED:

Job Services Australia

Workskil Inc supports people in their progress towards social and economic self-reliance, by providing opportunities to develop their skills and knowledge. We assist individuals by helping them overcome their barriers to work, guiding them on a path to meaningful and sustainable employment.

LOCATIONS COVERED:

Murray Bridge, Karoonda, Lameroo, Pinnaroo, Meningie, Raukkan, Coonalpyn, Tintinara.

AREAS OF SPECIALITY TRAINING:

Work preparation, pre-employment training. Career development services.

ANY ADDITIONAL INFORMATION:

Work experience activities.

Emergency Relief Information Sheets

Emergency Relief Services

ac.care

STREET ADDRESS: 11 - 21 Kennett Road, Murray Bridge

POSTAL ADDRESS: PO Box 2090, Murray Bridge SA 5253

TELEPHONE: 8532 6303

FAX: 8532 1823

HOURS: Tuesdays and Thursday mornings – 9.30 am – 11.00 am
(BY APPOINTMENT ONLY)

TYPE OF ASSISTANCE:

Appointments for Emergency Relief Assessments are available two mornings per week, but appointments are required or referrals accepted by other Agencies.

Depending on situation, the program may provide support with food hampers, food vouchers, fuel vouchers.

Negotiation/referral and possible support with household bills.

CRITERIA:

Must have had a crisis or emergency.

A current Centrelink Statement needs to accompany with appointment.

ANY ADDITIONAL INFORMATION:

Emergency Relief Services

Teen Challenge

STREET ADDRESS: 5 Marchand Street, Murray Bridge
POSTAL ADDRESS: PO Box 2281, Murray Bridge SA 5253
TELEPHONE: 8531 2851
FAX: 8532 1364
EMAIL: murraybridge@teenchallengesa.com
CONTACT PERSON: Jenny Kay
HOURS: Monday, Tuesday, Thursday, Friday 10am-3pm

TYPE OF ASSISTANCE:

- * Food Vouchers - Can only be assisted at 6-weekly intervals and for 5 times during the financial year. Clients must -
 - Produce a current Income Statement from Centrelink
 - Live/reside in the Murraylands Region
 - Provide evidence on what income has been spent on bills along with receipts
- * Assistance with prescriptions for medications - up to twice a year. No opiate or codeine base drugs.
- * Food Parcels - Available every 3 weeks (if food available)
- * Telstra Vouchers - Available once per year (landline accounts only) - no overdue accounts

CRITERIA:

- * Need to provide income statement
- * Need to provide evidence of what income has been spent on, i.e. bills or receipts
- * If prescribed medication is required, prescriptions need to be cited by staff
- * Can only be assisted at 6 weekly intervals, up to 5 times per financial year.

Emergency Relief Services

St Vincent de Paul Society - Murray Bridge

STREET ADDRESS: 11 Second Street, Murray Bridge

POSTAL ADDRESS: 11 Second Street, Murray Bridge SA 5253

TELEPHONE: 8532 4180

FAX:

EMAIL:

CONTACT PERSON: John Parmenter

HOURS: Tuesday, Thursday and Friday 9am-12noon

TYPE OF ASSISTANCE:

- Emergency Food Parcel
- Clothing
- Scripts
- Furniture
- Phone bills and electricity accounts (certain conditions prevail)

CRITERIA:

Murraylands

Emergency Relief Services

Salvation Army

STREET ADDRESS: 4 Fourth Street, Murray Bridge

POSTAL ADDRESS: 4 Fourth Street, Murray Bridge SA 5253

TELEPHONE: 8531 1133

FAX:

CONTACT PERSON: Reception

HOURS: Emergency Relief Hours (BY APPOINTMENT ONLY)
Tuesday, Wednesday & Thursday,
9:00am - 12:30pm

TYPE OF ASSISTANCE:

- * Chemist Assistance
- * Clothing
- * Telstra vouchers
- * Food parcels
- * Food vouchers
- * Fuel vouchers

CRITERIA:

- * Proof of name and residential address

Emergency Relief Services

Mid Murray Support Services

STREET ADDRESS: 71 Randell Street, Mannum
POSTAL ADDRESS: 71 Randell Street, Mannum SA 5238
TELEPHONE: 8569 2129
FAX: 8569 2720
EMAIL: mmcss@internode.on.net
WEB: www.mmss.com.au
CONTACT PERSON: Reception at MMSS
HOURS: Monday to Friday, 10am - 4pm

TYPE OF ASSISTANCE:

- * Food
- * Assistance with prescribed medications
- * Clothing and some linen (when available)

Limited assistance, due to limited funding - we receive donations from other community organisations.

CRITERIA:

Via assessment